

## Community & Children's Services

### Members Update

Date Added	Subject	Action Agreed	Responsible Officer	Target Meeting Date - HMASC	Update
22.02.2021	Vehicle charging points at Middlesex Street and Golden Lane.	Members noted that it would still be possible to apply for funding for the 2021/22 financial year, and Members will be updated once the initial report is received from the consultants.	Pam Wharfe	November 2023	Our consultant, WSP has completed the assessments across our estates and submitted its reports. WSP is preparing a specification to procure the works and, an application for funding. Verbal Update
08.07.2022	Automatic door devices.	Report to be provided with further detail on automatic door-opening devices at estates	Liam Gillespie/Pam Wharfe	November 2023	To be reviewed in line with the Access Report to go to HMASC in November.
17.04.2023	Arbitration Panel as part of the Complaints Process.	Look at introducing Arbitration Panel to review complaints before referral to Housing Ombudsman.	Liam Gillespie	January 2024	
17.04.2023	New Repairs and Maintenance Contract to include consideration of compensation to be paid by contractor to residents for its failings.	Review the introduction of contractor compensation and incentivisation clauses in new R&M contract. Liaise with colleagues in legal and City Procurement.	Michael Gwyther-Jones	March 2024	
17.04.2023	Housing Complaints Compensation Policy	Members to see the Housing Complaints Policy as part of a report into Housing Complaints generally.	Liam Gillespie	January 2024	